





#### **State Water Resources Control Board**

Division of Drinking Water

July 19, 2017

System No. 5403102

Mr. Matt Duerksen, General Manager New Leaf Cold Storage 3170 Avenue 360 Traver, CA 93673

# COMPLIANCE ORDER NO. 03-24-17R-008 VIOLATION OF THE URANIUM MAXIMUM CONTAMINANT LEVEL

Enclosed is Compliance Order No. 03-24-17R-008 (hereinafter "Order"), issued to the New Leaf Cold Storage (hereinafter "Water System"), public water system.

The Water System will be billed at the State Water Resources Control Board's (hereinafter "State Water Board"), hourly rate for the time spent on issuing this Order. California Health and Safety Code, Section 116577, provides that a public water system must reimburse the State Water Board for actual costs incurred by the State Water Board for specified enforcement actions, including but not limited to, preparing, issuing and monitoring compliance with a compliance order. At this time, the State Water Board has spent approximately one hour on enforcement activities associated with this violation.

The Water System will receive a bill sent from the State Water Board in August of the next fiscal year. This bill will contain fees for any enforcement time spent on the Water System for the current fiscal year.

Any person who is aggrieved by a citation, order or decision issued by the Deputy Director of the Division of Drinking Water under Article 8 (commencing with Health and Safety Code, Section 116625) or Article 9 (commencing with Health and Safety Code, Section 116650), of the Safe Drinking Water Act (Chapter 4, Part 12, Division 104, of the Health and Safety Code), may file a petition with the State Water Board for reconsideration of the citation, order or decision. Appendix 1 to the enclosed Citation contains the relevant statutory provisions for filing a petition for reconsideration (Health and Safety Code, Section 116701).

Petitions must be received by the State Water Board within 30 days of the issuance of the citation, order or decision by the Deputy Director. The date of issuance is the date when the Division of Drinking Water mails a copy of the citation, order or decision. If the 30th day falls on a Saturday, Sunday, or state holiday, the petition is due the following business day by 5:00 p.m.

Information regarding filing petitions may be found at:

http://www.waterboards.ca.gov/drinking\_water/programs/petitions/index.shtml

Within 10 days of receipt of this Order, the Water System shall submit a written response to the State Water Board indicating its willingness to comply with the directives of this Order.

If you have any questions regarding this matter, please contact Tulare District staff at (559) 447-3300 or by email at <a href="mailto:dwpdist24@waterboards.ca.gov">dwpdist24@waterboards.ca.gov</a>.

Sincerely,

Chad Fischer, P.E.
Senior Sanitary Engineer, Tulare District
SOUTHERN CALIFORNIA BRANCH
DRINKING WATER FIELD OPERATIONS

CJF/MRC Enclosures

Certified Mail No. 7015 1660 0000 0781 9937

cc: Tulare County Environmental Health Division
Mr. Tom Day, Contract Operator (P.O. Box 10642, Terra Bella, CA 93270)

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# STATE OF CALIFORNIA WATER RESOURCES CONTROL BOARD DIVISION OF DRINKING WATER

**NEW LEAF COLD STORAGE** 

Water System No.: 5403102

Mr. Matt Duerksen, General Manager

3170 Avenue 360 Traver, CA 93673

Tulare County Environmental Health Department

Mr. Tom Day, Contract Operator (P.O. Box 10642, Terra Bella, CA 93270)

# COMPLIANCE ORDER FOR VIOLATION OF CALIFORNIA CODE OF REGULATIONS, TITLE 22, SECTION 64442 URANIUM MCL VIOLATION

Issued on July 19, 2017

Section 116655, Chapter 4 of the California Health and Safety Code authorizes the issuance of an Order for failure to comply with a requirement of the California Safe Drinking Water Act, or any regulation, standard, permit, or order issued thereunder.

The State Water Resources Control Board (hereinafter "Board"), acting by and through its Division of Drinking Water (hereinafter "Division") and the Deputy Director for the Division (hereinafter "Deputy Director"), hereby issues a compliance order to the New Leaf Cold Storage (hereinafter "Water System") (3170 Avenue 360, Traver, CA 93673) for violation of California Code of Regulations (CCR), Title 22, Section 64442.

# APPLICABLE AUTHORITIES

The applicable statutes and regulations are provided in Appendix 1, attached hereto and incorporated by reference.

# STATEMENT OF FACTS

The New Leaf Cold Storage is a nontransient-noncommunity water system located in Tulare County. The Water System serves water to processing operations plant through one service connection. The Water System has a population of at least 30 employees for more than six months of the year. The Water System uses groundwater obtained from the onsite well (Well No. 1).

On March 7, 2017, the Water System failed to meet the uranium MCL of 20 pCi/L in the water produced by Well No. 1. The Water System has been monitoring Well No. 1 for uranium on a quarterly basis. Based on the most recent quarterly uranium result, Well No. 1 was showing a running annual average (RAA) that exceeds the uranium MCL. The quarterly gross alpha results, uranium analysis results and the calculated running annual average are shown in the table below:

Table 1: Well 1 - Gross Alpha and Uranium Analysis Results and RAA

Sample Date	Gross Alpha results ( pCi/L)	Uranium (pCi/L)
2/12/16	33.2	21
6/1/16	20.1	18
8/16/16	24.2	20
3/7/17	22.9	26
RAA	25.1	21.25

#### **DETERMINATIONS**

Based on the above Statement of Facts, the Division has determined that the Water System has violated provisions contained in Title 22, California Code of Regulations (CCR) Section 64442. Specifically, the water produced by Well No. 1 exceeds the maximum contaminant level of 20 pCi/L for uranium, and therefore, does not comply with a primary drinking water standard.

### **DIRECTIVES**

To ensure that the water supplied by the New Leaf Cold Storage water system is at all times safe, wholesome, healthful, and potable, and pursuant to the California SDWA H&S Code, the New Leaf Cold Storage is hereby directed to take the following actions:

- Comply with CCR, Title 22, Section 64431 (a) in future monitoring periods after conducting upgrades of the treatment facility and treatment operations.
- 2. The New Leaf Cold Storage shall prepare a Corrective Action Plan for improvements to the water system to correct the water quality problem (violation of the uranium MCL) and eliminate the need to deliver water to consumers that does not meet primary drinking water standards. The plan shall include a time schedule for completion of various phases of the project such as evaluation of alternatives, design, construction and startup.
- The Correction Action Plan required under Directive No. 2 above shall be submitted to the Division no later than September 30, 2017.
- 4. The Water System shall submit quarterly progress reports using the form provided as Appendix 4 to the Division, beginning the third quarter of 2017. The report will be due by the 10th day of the month following the end of the calendar quarter. The progress reports must

include status updates on the blending project that has been proposed for complying with the uranium standards.

- 5. Since the Water System must use the affected well to meet system demand, public notification shall be provided in accordance with CCR Section 64463.4 of its inability to meet the uranium MCL until a project is completed to provide water meeting the drinking water standards. The Water System shall distribute the Division-approved notice (Appendix 2) to all consumers. Notification to the public shall be repeated every three months as long as the violation exists. Proof of public notification (Appendix 3) to all water system users shall continue to be provided to the Division following each quarterly notification by the 10th day of the month following notification.
- 6. Quarterly uranium monitoring must be continued for Well No. 1. The next quarterly uranium monitoring must be completed in the third quarter of 2017.
- 7. The Division reserves the right to make such modifications to this Order as it may deem necessary to protect public health and safety. Such modifications may be issued as amendments to this Order and shall be effective upon issuance.
- 8. All submittals required by this Order shall be addressed to:

Chad Fischer, P.E.
Senior Sanitary Engineer, Tulare District
State Water Resources Control Board
Division of Drinking Water
265 W. Bullard Avenue, Suite 101
Fresno, CA 93704

- 9. The Water System shall complete a project to resolve the uranium MCL violation no later than July 31, 2020.
- 10. If the Water System is unable to perform the tasks specified in this Order for any reason, whether within or beyond its control, and if the Water System notifies the Division in writing no less than five days in advance of the due date, the Division may extend the time for performance if the Water System demonstrates that it has used its best efforts to comply with the schedule and other requirements of this Order.
- 11. If the Water System fails to perform any of the tasks specified in this Order by the time described herein or by the time subsequently extended pursuant to Item 10 above, Water System shall be deemed to have not complied with the obligations of this Order and may be subject to additional judicial action, including civil penalties specified in H&S Code, Section 116725 and 116730.
- 12. The State of California shall not be liable for any injuries or damages to persons or property resulting from acts or omissions by the Water System, its employees, agents, or contractors in carrying out activities pursuant to this Order, nor shall the State of California be held as a party to any contract entered into by the Water System or its agents in carrying out activities pursuant to this Order.

## PARTIES BOUND

This Order shall apply to and be binding upon the New Leaf Cold Storage, its officers, directors, agents, employees, contractors, successors, and assignees.

# **SEVERABILITY**

The requirements of this Order are severable, and the New Leaf Cold Storage shall comply with each and every provision thereof notwithstanding the effectiveness of any provisions.

#### **FURTHER ENFORCEMENT ACTION**

The California SDWA authorizes the Division to issue citations and compliance orders with assessment of administrative penalties to a public water system for violation or continued violation of the requirements of the California SDWA or any permit, regulation, permit or order issued or adopted thereunder including, but not limited to, failure to correct a violation identified in a citation or compliance order. The California SDWA also authorizes the Division to take action to suspend or revoke a permit that has been issued to a public water system if the system has violated applicable law or regulations or has failed to comply with an order of the Division; and to petition the superior court to take various enforcement measures against a public water system that has failed to comply with an order of the Division. The Division does not waive any further enforcement action by issuance of this compliance order.

7-19-2017

Date

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Carl L. Carlucci, P.E. Supervising Sanitary Engineer State Water Resources Control Board Southern California Branch

**Drinking Water Field Operations** 

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Appendix 1: Applicable Authorities

Appendix 2: Public Notification Notice

Appendix 3: Proof of Notification Form

Appendix 4: Quarterly Progress Report Form

# APPENDIX 1. Applicable Statutes and Regulations for Compliance Order No. 03-24-17R-008 Uranium Maximum Contaminant Level Violation

NOTE: The following language is provided for the convenience of the recipient, and cannot be relied upon as the State of California's representation of the law. The published codes are the only official representation of the law. Regulations related to drinking water are in Titles 22 and 17 of the California Code of Regulations. Statutes related to drinking water are in the Health & Safety Code, the Water Code, and other codes.

## California Health and Safety Code (CHSC):

#### Section 116271 states in relevant part:

- (a) The State Water Resources Control Board succeeds to and is vested with all of the authority, duties, powers, purposes, functions, responsibilities, and jurisdiction of the State Department of Public Health, its predecessors, and its director for purposes of all of the following:
  - (1) The Environmental Laboratory Accreditation Act (Article 3 (commencing with Section 100825) of Chapter 4 of Part 1 of Division 101).
  - (2) Article 3 (commencing with Section 106875) of Chapter 4 of Part 1.
  - (3) Article 1 (commencing with Section 115825) of Chapter 5 of Part 10.
  - (4) This chapter and the Safe Drinking Water State Revolving Fund Law of 1997 (Chapter 4.5 (commencing with Section 116760)).
  - (5) Article 2 (commencing with Section 116800), Article 3 (commencing with Section 116825), and Article 4 (commencing with Section 116875) of Chapter 5.
  - (6) Chapter 7 (commencing with Section 116975).
  - (7) The Safe Drinking Water, Water Quality and Supply, Flood Control, River and Coastal Protection Bond Act of 2006 (Division 43 (commencing with Section 75001) of the Public Resources Code).
  - (8) The Water Recycling Law (Chapter 7 (commencing with Section 13500) of Division 7 of the Water Code).
  - (9) Chapter 7.3 (commencing with Section 13560) of Division 7 of the Water Code.
  - (10) The California Safe Drinking Water Bond Law of 1976 (Chapter 10.5 (commencing with Section 13850) of Division 7 of the Water Code).
  - (11) Wholesale Regional Water System Security and Reliability Act (Division 20.5 (commencing with Section 73500) of the Water Code).
  - (12) Water Security, Clean Drinking Water, Coastal and Beach Protection Act of 2002 (Division 26.5 (commencing with Section 79500) of the Water Code).
- (b) The State Water Resources Control Board shall maintain a drinking water program and carry out the duties, responsibilities, and functions described in this section. Statutory reference to "department," "state department," or "director" regarding a function transferred to the State Water Resources Control Board shall refer to the State Water Resources Control Board. This section does not impair the authority of a local health officer to enforce this chapter or a county's election not to enforce this chapter, as provided in Section 116500...
- (k) (1) The State Water Resources Control Board shall appoint a deputy director who reports to the executive director to oversee the issuance and enforcement of public water system permits and other duties as appropriate. The deputy director shall have public health expertise.
  - (2) The deputy director is delegated the State Water Resources Control Board's authority to provide notice, approve notice content, approve emergency notification plans, and take other action pursuant to Article 5 (commencing with Section 116450), to issue, renew, reissue, revise, amend, or deny any public water system permits pursuant to Article 7 (commencing with Section 116525), to suspend or revoke any public water system permit pursuant to Article 8 (commencing with Section 116625), and to issue citations, assess penalties, or issue orders pursuant to Article 9 (commencing with Section 116650). Decisions and actions of the deputy director taken pursuant to Article 5 (commencing with Section 116450) or Article 7 (commencing with Section 116525) are deemed decisions and actions taken, but are not subject to reconsideration, by the State Water Resources Control Board. Decisions and actions of the deputy director taken pursuant to Article 8 (commencing with Section 116650) are deemed decisions and actions taken by the State Water Resources Control Board, but any aggrieved person may petition the State Water Resources Control Board for reconsideration of the decision or action. This subdivision is not a limitation on the State Water Resources Control Board's authority to delegate any other powers and duties.

#### Section 116555 states in relevant part:

- (a) Any person who owns a public water system shall ensure that the system does all of the following:
  - (1) Complies with primary and secondary drinking water standards.
  - (2) Will not be subject to backflow under normal operating conditions.

(3) Provides a reliable and adequate supply of pure, wholesome, healthful, and potable water.

#### Section 116625 (Revocation and suspension of permits) states:

- (a) The department, after a hearing noticed and conducted as provided in Section 100171, may suspend or revoke any permit issued pursuant to this chapter if the department determines pursuant to the hearing that the permittee is not complying with the permit, this chapter, or any regulation, standard, or order issued or adopted thereunder, or that the permittee has made a false statement or representation on any application, record, or report maintained or submitted for purposes of compliance with this chapter. If the permit at issue has been temporarily suspended pursuant to subdivision (c), the accusation shall be served and notice of the hearing date given within 15 days of the effective date of the temporary suspension order. The commencement of the hearing shall be as soon as practicable, but in no case later than 60 days after the effective date of the temporary suspension order.
- (b) The permittee may file with the superior court a petition for a writ of mandate for review of any decision of the department made pursuant to subdivision (a). Failure to file a petition shall not preclude a party from challenging the reasonableness or validity of a decision of the department in any judicial proceeding to enforce the decision or from pursuing any remedy authorized by this chapter.
- (c) The department may temporarily suspend any permit issued pursuant to this chapter prior to any hearing when the action is necessary to prevent an imminent or substantial danger to health. The director shall notify the permittee of the temporary suspension and the effective date thereof and, at the same time, notify the permittee that a hearing has been scheduled. The hearing shall be held as soon as possible, but not later than 15 days after the effective date of the temporary suspension and shall deal only with the issue of whether the temporary suspension shall remain in place pending a hearing on the merits. The temporary suspension shall remain in effect until the hearing is completed and the director has made a final determination on the temporary suspension, that in any event shall be made within 15 days after the completion of the hearing. If the determination is not transmitted within 15 days after the hearing is completed, the temporary suspension shall be of no further effect. Dissolution of the temporary suspension does not deprive the department of jurisdiction to proceed with a hearing on the merits under subdivision (a).

#### Section 116650 states in relevant part:

- (a) If the State Board determines that a public water system is in violation of this chapter or any regulation, permit, standard, citation, or order issued or adopted thereunder, the State Board may issue a citation to the public water system. The citation shall be served upon the public water system personally or by certified mail. Service shall be deemed effective as of the date of personal service or the date of receipt of the certified mail. If a person to whom a citation is directed refuses to accept delivery of the certified mail, the date of service shall be deemed to be the date of mailing.
- (b) Each citation shall be in writing and shall describe the nature of the violation or violations, including a reference to the statutory provision, standard, order, citation, permit, or regulation alleged to have been violated.
- (c) A citation may specify a date for elimination or correction of the condition constituting the violation.
- (d) A citation may include the assessment of a penalty as specified in subdivision (e).
- (e) The State Board may assess a penalty in an amount not to exceed one thousand dollars (\$1,000) per day for each day that a violation occurred, and for each day that a violation continues to occur. A separate penalty may be assessed for each violation and shall be in addition to any liability or penalty imposed under any other law.

#### Section 116701 (Petitions to Orders and Decisions) states:

- (a) Within 30 days of issuance of an order or decision issued by the deputy director under Article 8 (commencing with Section 116625) or Article 9 (commencing with Section 116650), an aggrieved person may petition the state board for reconsideration. Where the order or decision of the deputy director is issued after a hearing under Chapter 5 (commencing with Section 11500) of Part 1 of Division 3 of Title 2 of the Government Code, this section shall apply instead of Section 11521 of the Government Code.
- (b) The petition shall include the name and address of the petitioner, a copy of the order or decision for which the petitioner seeks reconsideration, identification of the reason the petitioner alleges the issuance of the order was inappropriate or improper, the specific action the petitioner requests, and other information as the state board may prescribe. The petition shall be accompanied by a statement of points and authorities of the legal issues raised by the petition.
- (c) The evidence before the state board shall consist of the record before the deputy director and any other relevant evidence that, in the judgment of the state board, should be considered to implement the policies of this chapter. The state board may, in its discretion, hold a hearing for receipt of additional evidence.
- (d) The state board may refuse to reconsider the order or decision if the petition fails to raise substantial issues that are appropriate for review, may deny the petition upon a determination that the issuance of the order or decision was appropriate and proper, may set aside or modify the order or decision, or take other appropriate action. The state board's action pursuant to this subdivision shall constitute the state board's completion of its reconsideration.
- (e) The state board, upon notice and hearing, if a hearing is held, may stay in whole or in part the effect of the order or decision of the deputy director.

(f) If an order of the deputy director is subject to reconsideration under this section, the filing of a petition for reconsideration is an administrative remedy that must be exhausted before filing a petition for writ of mandate under Section 116625 or 116700.

# California Code of Regulations, Title 22 (CCR):

Article 5. Radioactivity

§64442. MCLs and Monitoring - Gross Alpha Particle Activity, Radium-226, Radium-228, and Uranium

(a) Each community and nontransient-noncommunity water system (system) shall comply with the primary MCLs in Table 64442 in the drinking water supplied to the public and use the DLRs for reporting monitoring results:

Table 64442 -Radionuclide Maximum Contaminant Levels (MCLs) and Detection Levels for Purposes of Reporting (DLRs)

Radionuclide	MCL	DLR
Radium-226	5 pCi/L (combined	1 pCi/L
Radium-228	radium-226 & -228)	1 pCi/L
Gross Alpha particle activity (excluding radon and uranium)	15 pCi/L	3 pCi/L
Uranium	20 pCi/L	1 pCi/L

- (b) Each system shall monitor to determine compliance with the MCLs in table 64442, as follows:
  - (1) Monitor at each water source, or every entry point to the distribution system that is representative of all sources being used under normal operating conditions; conduct all monitoring at the same sample site(s) unless a change is approved by the State Board, based on a review of the system and its historical water quality data;
- (2) For quarterly monitoring, monitor during the same month (first, second or third) of each quarter during each quarter monitored;
  - (3) By December 31, 2007, complete initial monitoring that consists of four consecutive quarterly samples at each sampling site for each radionuclide in table 64442, except that nontransient-noncommunity water systems shall not be required to monitor radium-228 as a separate analyte, but shall monitor for compliance with the combined radium MCL using the analytical method described in Prescribed Procedures for Measurement of Radioactivity in Drinking Water, Section 6, Alpha-emitting Radium Isotopes in Drinking Water, Method 903.0 (EPA/600/4-80-032, August 1980):
    - (A) Data collected for a sampling site between January 1, 2001, and December 31, 2004, may be used to satisfy the initial monitoring requirement, subject to the State Board's approval based on whether the analytical methods, DLRs, sampling sites, and the frequency of monitoring used were consistent with this article.
    - (B) For gross alpha particle activity, uranium, radium-226 and radium-228, the State Board may waive the final two quarters of initial monitoring at a sampling site if the results from the previous two quarters are below the DLR(s) and the sources are not known to be vulnerable to contamination.
- (c) Any new system or new source for an existing system shall begin monitoring pursuant to Subsection (b) within the first quarter after initiating water service to the public.
- (d) After initial monitoring, each system shall monitor for each radionuclide at each sampling site at a frequency determined by the monitoring result(s) [single sample result or average of sample results if more than one sample collected] from the most recent compliance period as follows:
- (1) For nontransient-noncommunity water systems, the results for the total radium analyses shall be averaged.
- (2) For community water systems, the results of radium-226 and radium-228 analyses shall be added and the average calculated.
  - (3) The values used for the radionuclide MCLs and DLRs shall be as specified in Table 64442.
  - (4) If the single sample result or average is:
- A. Below the DLR, the system shall collect and analyze at least one sample every nine years (3 compliance periods).
- B. At or above the DLR, but at or below  $\frac{1}{2}$  the MCL, the system shall collect and analyze at least one sample every six years.

- C. Above  $\frac{1}{2}$  the MCL, but not above the MCL, the system shall collect and analyze at least one sample every three years.
- (e) A system that monitors quarterly may composite up to four consecutive samples from a single sampling site if analysis is done within a year of the first sample's collection. If the result of the composited sample is greater than ½ the MCL, at least one additional quarterly sample shall be analyzed to evaluate the range and trend of results over time before allowing the system to reduce the monitoring frequency.
- (f) A gross alpha particle activity measurement may be substituted for other measurements by adding the 95% confidence interval (1.65 $\sigma$ , where  $\sigma$  is the standard deviation of the net counting rate of the sample) to it; and if,
  - (1) For uranium and radium measurements (after initial radium-228 monitoring has been completed), the gross alpha measurement does not exceed 5 pCi/L; or
  - (2) For radium measurements (after initial radium-228 monitoring has been completed), the result obtained from subtracting the uranium measurement from the gross alpha measurement does not exceed 5 pCi/L.
- (g) If any sample result is greater than an MCL:
  - (1) For a system monitoring less than quarterly, quarterly samples shall be collected and analyzed to determine compliance, pursuant to subsection (h);
- (2) For a system that already has four consecutive quarterly results, compliance shall be determined pursuant to subsection (h).
- (3) The system shall monitor quarterly until the results of four consecutive quarterly sample results do not exceed the MCL.
- (h) A system with one or more sample results greater than an MCL shall determine compliance with the MCL as follows:
  - (1) At each sampling site, based on the analytical results for that site. Any confirmation sample result shall be averaged with the initial result.
  - (2) Using all monitoring results collected under this section during the previous 12 months, even if more than the minimum required number of samples was collected.
  - (3) By a running annual average of four consecutive quarters of sampling results. Averages shall be rounded to the same number of significant figures as the MCL for which compliance is being determined.
    - (A) If any sample result will cause the annual average at any sample site to exceed the MCL, the system shall be out of compliance immediately upon receiving the result;
    - (B) If a system has not analyzed the required number of samples, compliance shall be determined by the average of the samples collected at the site during the most recent 12 months; and
    - (C) If a sample result is less than the DLR in table 64442, zero shall be used to calculate the annual average, unless a gross alpha particle activity is being used in lieu of radium-226, total radium, and/or uranium. In that case, if the gross alpha particle activity result is less than the DLR, ½ the DLR shall be used to calculate the annual average.
- (4) If compositing is allowed at a sampling site, by the results of a composite of four consecutive quarterly samples.
  - (5) If the system can provide documentation that a sample was subject to sampling or analytical errors, the State Board may invalidate the result based on its review of the documentation, the sampling result, and the historical sampling data.
  - (6) Each system shall ensure that the laboratory analyzing its samples collected for compliance with this article calculates and reports the sample-specific Minimum Detectable Activity at the 95% confidence level (MDA<sub>95</sub>) along with the sample results. The MDA<sub>95</sub> shall not exceed the DLR and shall be calculated as described in ANSI N42.23 Measurement and Associated Instrumentation Quality Assurance for Radiobioassay Laboratories, Appendix A.7.6 (September 10, 1995).

# Instructions for Tier 2 Chemical or Radiological MCLs Notice Template

### **Template Attached**

Since exceeding chemical or radiological maximum contaminant levels (MCLs) is a Tier 2 violation, you must provide public notice to persons served as soon as practical but within 30 days after you learn of the violation [California Code of Regulations Title 22, Chapter 15, Section 64463.4(b)]. Each water system required to give public notice must submit the notice to the State Water Resources Control Board, Division of Drinking Water (DDW) for approval prior to distribution or posting, unless otherwise directed by the DDW [64463(b)].

#### **Notification Methods**

You must use the methods summarized in the table below to deliver the notice to consumers. If you mail, post, or hand deliver, print your notice on letterhead, if available.

If You Are a	You Must Notify Consumers by	and By One or More of the Following Methods to Reach Persons Not Likely to be Reached by the Previous Method
Community	Mail or direct delivery <sup>(a)</sup>	Publication in a local newspaper
Water System	39	Posting in conspicuous public places
[64463.4(c)(1)]		served by the water system or on the
		Internet (b)
		Delivery to community organizations
Non-Community	Posting in conspicuous	Publication in a local newspaper or
Water System	locations throughout the	newsletter distributed to customers
[64463.4(c)(2)]	area served by the water	Email message to employees or
	system <sup>(b)</sup>	students
		Posting on the Internet or intranet (b)
		Direct delivery to each customer

<sup>(</sup>a) Notice must be distributed to each customer receiving a bill including those that provide their drinking water to others (e.g., schools or school systems, apartment building owners, or large private employers), and other service connections to which water is delivered by the water system.

The notice attached is appropriate for the methods described above. However, you may wish to modify it before using it for posting. If you do, you must still include all the required elements and leave the health effects and notification language in italics unchanged. This language is mandatory [64465].

# Multilingual Requirement

The notice must (1) be provided in English, Spanish, and the language spoken by any non-English-speaking group exceeding 10 percent of the persons served by the water

<sup>(</sup>b) Notice must be posted in place for as long as the violation or occurrence continues, but in no case less than seven days.

Appendix 2

system and (2) include a telephone number or address where such individuals may contact the water system for assistance.

If any non-English-speaking group exceeds 1,000 persons served by the water system, but does not exceed 10 percent served, the notice must (1) include information in the appropriate language(s) regarding the importance of the notice and (2) contain the telephone number or address where such individuals may contact the water system to obtain a translated copy of the notice from the water system or assistance in the appropriate language.

# **Population Served**

Make sure it is clear who is served by your water system -- you may need to list the areas you serve.

#### **Corrective Action**

In your notice, describe corrective actions you are taking. Do not use overly technical terminology when describing treatment methods. Listed below are some steps commonly taken by water systems with chemical or radiological violations. Use one or more of the following actions, if appropriate, or develop your own:

- "We are working with [local/state agency] to evaluate the water supply and researching options to correct the problem. These options may include treating the water to remove [contaminant] or connecting to [system]'s water supply."
- "We have stopped using the contaminated well. We have increased pumping from other wells, and we are investigating drilling a new well."
- "We will increase the frequency at which we test the water for [contaminant]."
- "We have since taken samples at this location and had them tested. They show that we meet the standards."

# After Issuing the Notice

Send a copy of each type of notice and a certification that you have met all the public notice requirements to the DDW within ten days after you issue the notice [64469(d)]. You should also issue a follow-up notice in addition to meeting any repeat notice requirements the DDW sets.

It is recommended that you notify health professionals in the area of the violation. People may call their doctors with questions about how the violation may affect their health, and the doctors should have the information they need to respond appropriately.

It is a good idea to issue a "problem corrected" notice when the violation is resolved.

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

# New Leaf Cold Storage Has Levels of Uranium Above the Drinking Water Standard

Our water system recently violated a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what you should do, what happened, and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Water sample results received on [insert sample date] showed Uranium at [insert result amount] pCi/L. This is above the standard, or maximum contaminant level (MCL), of 20 pCi/L.

#### What should I do?

- You do not need to use an alternative water supply (e.g., bottled water).
- This is not an immediate risk. If it had been, you would have been notified immediately. However, Some people who drink water containing uranium in excess of the MCL over many years may have kidney problems or an increased risk of getting cancer. If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

What happened? What is being done?			
We anticipate resolving the problem within			
For more information, please contact	at	phone	number
Please share this information with all the other people who drir those who may not have received this notice directly (for apartments, nursing homes, schools, and businesses). You can	r exa	ample, p	eople in

# **Secondary Notification Requirements**

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [Health and Safety Code Section 116450(g)]:

public notice in a public place or distributing copies by hand or mail.

- SCHOOLS: Must notify school employees, students, and parents (if the students are minors).
- RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS (including nursing homes and care facilities): Must notify tenants.
- BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS: Must notify employees of businesses located on the property.

This notice is being sent to you by New Leaf Cold Storage.		
State Water System ID#: 5403102.	Date distributed:	

# **Certification of Completion of Public Notification**

This form, when completed and returned to the Division of Drinking Water - Tulare District (265 W. Bullard Ave. #101, Fresno, CA 93704 or fax to 559-447-3304), serves as certification that public notification to water users was completed as required by Title 22, California Code of Regulations, Sections 64463-64465.

Public Water System Name: New Leaf Co	ld Storage	
Public Water System No.: 5403102		
Public notification for failure to comply with the of 20 was performed by the following method(s	Uranium MCL for s) (check and complete those that a	r the quarter pply):
☐The notice was mailed to users on: ☐A copy of the notice is attached.	•	
☐The notice was hand delivered to water cus ☐A copy of the notice is attached.		
☐The notice was published in the local news☐A copy of the newspaper notice		
☐The notice was published in conspicuous p☐A copy of the notice is attached. ☐A list of locations the notice was		
☐The notice was delivered to community org ☐A copy of the notice is attached. ☐A list of community organization		
I hereby certify that the above information is factua	al.	
Pri	nted Name	
Titl	le	
Sig	gnature	
Dat	te	
<b>Disclosure:</b> Be advised that Section 116725 and 116730 of knowingly makes any false statement on any report or docur		

**Disclosure:** Be advised that Section 116725 and 116730 of the California Health and Safety Code state that any person who knowingly makes any false statement on any report or document submitted for the purpose of compliance with the attached order may be liable for a civil penalty not to exceed five thousand dollars (\$5,000) for separate violation each day that the violation continues. In addition, the violators may be prosecuted in criminal court and, upon conviction, be punished by a fine of not more than \$25,000 for each day of violation, or be imprisoned in the county jail not to exceed one year, or by both the fine and imprisionment.

Due to the Division of Drinking Water within 10 days of issuance of notice to customers System Number: 5403102
Enforcement Action No. 03-24-17R-008

**Quarterly Progress Report** 

Water System: New Leaf Cold Storage	Water System No.: 5403102	
Compliance Order No.: 03-24-17R-008	Violation: Uranium MCL	
Calendar Quarter:	Date Prepared:	
implement the directives of the Compliance Orde	ess report must be submitted by the 10th day of each	
Summary of Compliance Plan:		
8		
Tasks completed in the reporting quarter		
	*	
Tasks remaining to complete:		
Anticipate compliance date:		
Name	Signature	
Title	Date	